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DATA RECOVERY REQUEST FORM

PLEASE INCLUDE THIS DOCUMENT WITH YOUR SHIPMENT

CASE NUMBER: _____

Name _____ Company (if applicable): _____

Street: _____ City: _____

State/Province: _____ Country: _____ Zip/Postal Code: _____

Telephone #: _____ Email: _____

Payment Option: VISA___ MasterCard___ American Express___

Cardholder's Name: _____

Card Number: _____ Expiry Date: ____/____/____

Payment information can also be submitted using our secure online server: <https://secure.nortek.on.ca/SecureForm.aspx> or by contacting Customer Service: 1-877-474-2058 (Mon. to Fri. - 8:30 am to 5:00 pm EST)

Device Information:

(If you have a multiple order, please include only this section on a separate document for each additional device.)

Media Device: _____ Manufacturer: _____ Model: _____

S/N: _____ Interface: _____ Partition Information: _____

Computer Type: _____ Operating System: _____

Please document suspected problem/failure details:

Please document any previous recovery attempts:

Please list the files and/or directories that are of the highest priority for recovery:

Return Shipment Information:

Carriage Value (Insurance): \$ _____ (Return shipment Customs Value for International deliveries will be equal to the indicated Carriage Value)

Courier account number (if applicable): _____

U.S. Customer's Ultimate Consignee I.D. Number: _____

US Customs requires a customer's Ultimate Consignee Identification Number for international delivery to the United States. This I.D. number is either a company's Internal Revenue Service number (Employer Identification Number - EIN), or an individual's Social Security number (SSN).

ARE DATA RECOVERY SERVICES REQUIRED FOR FORENSIC / CRIMINAL / LEGAL INVESTIGATION? YES: ___ NO: ___

Nortek Computers Ltd. exercises professional protocol as well as strict adherence to security obligations with every data recovery procedure. This ensures that all data recovered will remain strictly confidential. Furthermore, Nortek will enter into Non-Disclosure Agreements (NDA) or Confidentiality Agreements provided by the customer as required.

The minimum charge for successfully recovered data is \$500.

If your submitted media requires manual manipulation (track stitching, file reconstruction, error correction) you will be informed. In any case, Nortek cannot be held responsible for any data that may or may not be recoverable.

Please sign and date this form: _____ date: _____

